



Ny-Ålesund Research Station



Photo: Geir Gotaas, Norwegian Polar Institute

Important information for visitors

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Welcome to Ny-Ålesund Research Station

Welcome to Ny-Ålesund Research Station, the world's northernmost year-round research station, where we have facilitated and hosted research projects and long-term observation series for more than half a century. Remote at 79°N, yet uniquely accessible, Ny-Ålesund is an important Norwegian platform for international Arctic research. Studies carried out here allow Norwegian and international research institutions to monitor, understand and explain Arctic systems and global changes.

The Norwegian Polar Institute (NPI) has been tasked by the Norwegian government with leading Ny-Ålesund Research Station and is the point of contact for scientific research. NPI also has the overall on-site responsibility for ensuring research coordination at Ny-Ålesund Research Station. NPI has had a year-round presence in Ny-Ålesund since 1968.

Kings Bay AS is responsible for running and developing the community of Ny-Ålesund, including its research infrastructure. The company provides housing, meals, heating, internet, and other essential services so researchers can focus on their work at 79°N. Kings Bay owns the Brøgger Peninsula and carries the planning responsibility for the Ny-Ålesund area — ensuring that land use and development follow national Svalbard policy, supporting international research while safeguarding the natural and cultural environment.

International collaboration is one of the unique qualities of Ny-Ålesund Research Station. All researchers working in Ny-Ålesund are encouraged to connect with the scientific networks known as the **Ny-Ålesund Flagship Programmes**, which cover four key areas: Atmosphere, Glaciology, Terrestrial Ecosystems, and the Kongsfjorden System (marine). The flagships were created by the Ny-Ålesund Science Managers' Committee (NySMAC) and help to coordinate research efforts, promote collaboration across disciplines and institutions, and support the effective and sustainable use of Ny-Ålesund as a research platform. They provide new and early-career scientists with an "instant network" of like-minded peers and offer experienced researchers a valuable arena for sharing expertise. For further information about the flagships and how to get involved, please reach out to NPI's research coordinator in Ny-Ålesund at research.nya@npolar.no.

The ambition for Ny-Ålesund Research Station, as expressed in the research strategy developed by the Research Council of Norway, is for Ny-Ålesund to be the foremost research station for Arctic natural sciences. We welcome you to Ny-Ålesund and hope that your stay in Ny-Ålesund will contribute to this ambitious goal! For more in-depth information, check out <https://nyalesundresearch.no>

In case of emergencies

Overall Responsibility

The Governor of Svalbard has overarching responsibility for emergency preparedness and response across the Svalbard archipelago, including coordination of search and rescue operations, medical evacuations, and cooperation with police, Coast Guard, and volunteer rescue services.

Emergencies Inside the Ny-Ålesund Settlement

Within the settlement, **Kings Bay AS is responsible for local safety** and emergency coordination. A **watchman is on duty 24/7** and should be contacted immediately in case of any emergency. The Watchman will coordinate further response with relevant actors, including the Governor if needed.

Contact the Kings Bay Watchman:

- From landline or radio (in Ny-Ålesund): Dial 9
- From mobile or satellite phone: +47 790 27 238

Note: It may take a few seconds for the call to connect via the radio system.

Call the Watchman if you observe:

- A polar bear in or near the settlement
- Fire, water damage, or risk of fire
- Accidents or urgent medical issues
- Illness outside nurse/reception hours

Fire Procedures

Fire instructions are posted at entrances and on room doors.

If the siren ("Typhoon") sounds: Assemble immediately in front of the Service Building

Emergencies Outside the Settlement (Field Areas)

In the field, the Governor is directly responsible for managing emergency responses, including air ambulance evacuations if needed.

It is the **field team's responsibility to initiate contact with the Governor**. All field teams must carry reliable communication tools such as:

- Satellite phone
- Emergency beacon (PLB)
- Other suitable emergency equipment

Contact the Governor duty number in Field Emergencies (24/7):

- From satellite or mobile phone: **+47 790 21 222**

Polar Bear Safety & Firearms

When leaving the settlement, carrying a firearm and deterrent is mandatory.

Inside town:

- Firearms must be unloaded!
- Bolt must be open or removed!
- Firearms must be stored in a locked cabinet, or with the bolt stored separately
- Do not bring firearms or flare guns inside common areas

Safety training is mandatory. Contact reception to sign up for Kings Bay firearm and polar bear safety courses.

Restrictions on the use of radio frequencies



Ny-Ålesund Research Station operates under strict regulations to protect sensitive scientific instruments. There is a ban on the use of radio frequencies (RF) in the **2–32 GHz** range, which means that **Wi-Fi and Bluetooth are strictly prohibited** in Ny-Ålesund and within a 20 km radius of the settlement.

What you must do:

- Turn off Wi-Fi and Bluetooth on all your devices, including mobile phones, laptops, cameras, smart watches, tablets, etc. Note that it is not enough to set your devices in flight mode.



Rules and Regulations in Ny-Ålesund

Ny-Ålesund is a unique research station with strict environmental and safety policies. Everyone living in or visiting the settlement is expected to follow these rules to protect the fragile environment, ensure safety, and respect ongoing scientific work.

Do not walk off-road or on the tundra. The area is home to:

- Fragile vegetation
- Scientific instruments
- Cultural heritage sites
- Nesting birds and wildlife

Use designated roads and boardwalks only.

Restricted Areas

Check the map 1 and 2 on page 9 for areas where access is restricted. Key restrictions include:

- No access near Solvatnet or Thiisbukta from 15 May to 15 August.
- Maintain a 300-meter distance from bird reserves between 15 May and 15 August.
- Maintain a 200-meter distance around the Zeppelin Station.
- Keep away from Tvillingvatnet, the town's drinking water reservoir.
- Keep away from the scientific instrument areas (map 1) and maintain a respectful distance from all scientific instruments, whether inside or outside town.
- No access to the runway and its 50-meter buffer zone at any time.

Wildlife Protection

- Do not feed, disturb, or approach wild animals.
- Respect all bird reserves and nature reserves.
- Respect the provision in the Svalbard Environmental Act which establishes a general prohibition against unnecessarily disturbing, attracting or pursuing polar bears. In addition, distance requirements have been introduced, and one must keep at least 300 meters away from bears. In the period from March 1 to June 30, one must keep at least 500 meters away. If one discovers a bear at close range, one is obliged to retreat. The obligation to retreat does not apply in inhabited areas, when staying at research stations, cabins, tents or similar facilities.

Cultural Heritage

All objects—fixed or movable—from before 1946 are protected by law, including a 100-meter buffer zone around them.

- Do not touch, move, damage, or alter any cultural heritage items.
- This includes old cabins, tools, machinery, and ruins.

Vehicle Use

- Walk, cycle, or use a kick-sledge within the settlement when possible.
- Speed limit inside the settlement is 30 km/h.
- A valid driver's license is required to operate a car or snowmobile.
- When using snowmobiles, follow designated routes and avoid restricted zones (see Map 2 below).

Electricity

Ny-Ålesund is powered by diesel generators. Please:

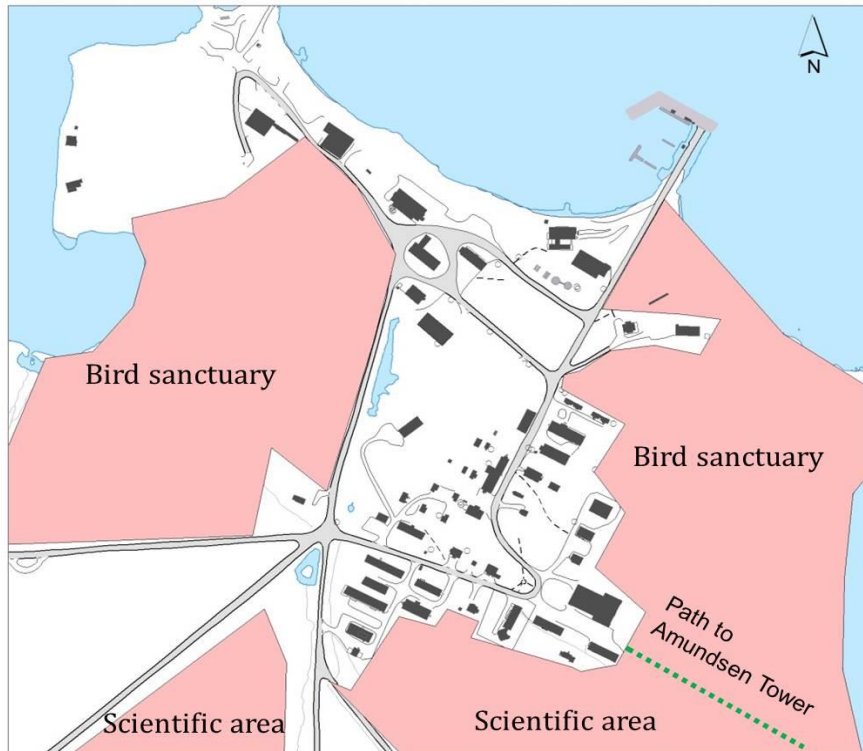
- Use electricity sparingly
- Turn off lights and equipment when not in use
- Voltage/Frequency: 230 V / 50 Hz
- Plugs: Type C (CEE 7/16, Europlug); max 2.5 A, ungrounded and Type F ("Schuko")
 - CEE 7/4 plug & CEE 7/3 socket; max 16 A

Water & Sewage

- Freshwater is available — please use it with care and try not to waste it.
- Only flush toilet paper and human waste. No wipes, hygiene products, or trash—these will clog the system.

Waste Sorting

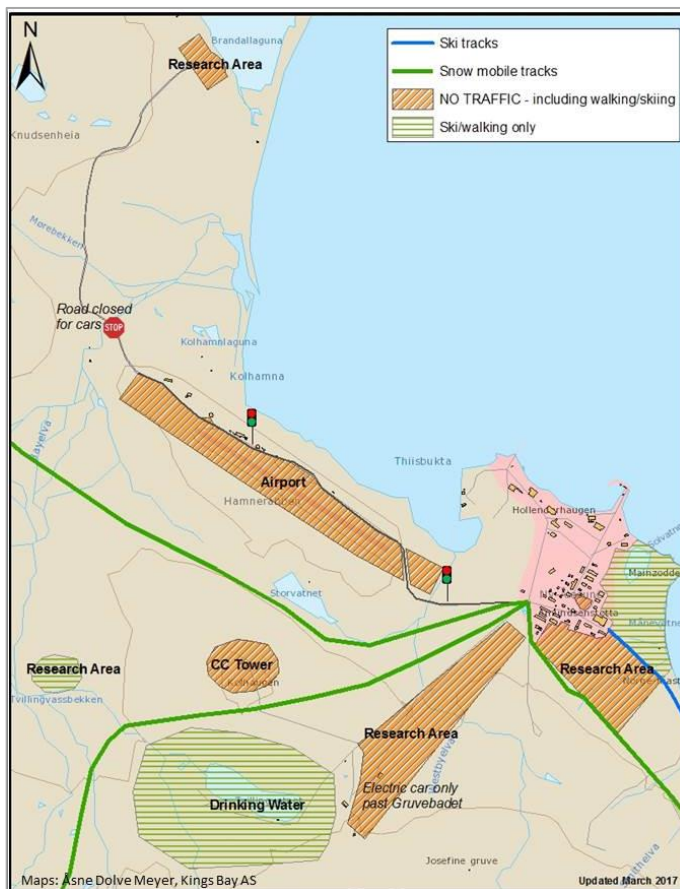
All waste produced in Ny-Ålesund is shipped off-site, so sorting is mandatory. For more information about sorting categories see page 14.



Map 1. Bird reserves and Scientific Areas.

The map shows scientific zones and bird reserves within and near the Ny-Ålesund settlement.

- Scientific areas are always off-limits to anyone not directly involved with the instruments.
- All traffic is prohibited in or near (300 m limit) the bird reserves during the nesting period, from 15 May to 15



Map 2. Winter Restriction Zones.

Orange hatched areas indicate zones where all traffic is prohibited, including walking and skiing.

- Green hatched areas indicate zones where traffic is limited to walking and skiing only.
- Green lines show designated snowmobile routes leading out of the settlement.

Practical information



Internet Access

Each room is equipped with a 1 Gigabit internet connection. If you have the appropriate adapter (e.g., Ethernet to USB-C or Ethernet to Lightning), you can connect the Ethernet cable (RJ45) from the phone socket to your laptop or mobile phone. No password is required, but it may take a minute or two to establish the connection.

Make sure your device is set to use DHCP. Internet access is free of charge. Illegal activities, torrents etc., are blocked.

Room Telephones and Mobile Use

Telephone in room:

All rooms are equipped with a telephone. The phones are free of charge. Dial "0" to get dial tone.

- The number for the phone in your room is clearly marked on the phone.
- For calls inside Ny-Ålesund, use only the last 4 digits in the telephone number. There is no need to dial 0 first.
- For calls from Ny-Ålesund to Norway, dial 0 to get an outside line.
- For calls from Ny-Ålesund to outside of Norway dial: 000 then country code, f.ex calls to United Kingdom will be: 00044 then the UK number.
- If calling from outside Norway to this phone, use country code +47.



Mobile phone (4G)

If you have a subscription with Telenor (or another provider that uses Telenor's network), you will be able to use your mobile phone in Ny-Ålesund.

IMPORTANT: Bluetooth and Wi-Fi must be turned off, as these frequencies are prohibited in Ny-Ålesund. Switching your phone to flight mode is not sufficient — you must manually go into the settings and disable both Bluetooth and Wi-Fi. It follows from this that you cannot use your mobile phone to set up a wireless access point for other devices.

Service Building Facilities:

The Service Building is the central hub of Ny-Ålesund, offering several key facilities:

- Reception
- Nurse's Office
- Mess Hall (dining area)
- Laundry & Drying Room
- Waste Sorting Station (Varemottaket)
- TV Lounge (second floor)
- Library with Pool Table (second floor)

Reception & Information

The reception acts as a central point for information and can assist you with:

- Room and flight bookings
- Mail and freight handling
- Non-prescription medicines
- Polar bear safety courses
- Equipment and firearm rentals (e.g. rifles, snowmobiles)

Opening hours:

- Monday – Thursday: 08:00–12:00 and 13:00–16:00
- Friday: 08:00–12:00 and 13:00–15:00

Important updates are posted on the **notice board** in the cloakroom.

You're welcome to leave messages or announcements on the **whiteboard**.

Nurse

If you require medical attention (**non-emergency**), please contact the on-site nurse located in the Service Building. You can also reach the nurse by radio or telephone (tlf: 0047 790 27 274).

If you need medical help outside of working hours, please contact the Watchman. If you're unsure whether you need to see a doctor, the nurse can help assess your condition and advise on further care.

Mess Hall & Mealtimes

The mess hall, located in the Service Building, is our shared space.

To keep it pleasant for everyone, please:

- Remove hats, caps and jackets before entering.
- Avoid wearing dirty work clothes.
- Always wear socks – no bare feet, even with indoor shoes.
- Clean up after yourself and bring used dishes to the cleaning station.
- Respect posted mealtimes, especially during the busy summer season.



Mealtimes and Dietary needs:

IMPORTANT! If you have any **food allergies**, you must **inform the kitchen in person** upon arrival. It is not enough to register it in RiS.

Meal Preferences

Your preferred meal category (meat, vegetarian, or vegan) is registered at the reception or in the kitchen. Once you've made your choice, please stick to it — or inform the kitchen if you wish to make a change. This helps the kitchen plan and prepare the right amount of food and contributes to reducing food waste.

Meal times:

Monday–Friday

- Breakfast: 07:30–08:30
- Lunch: 12:00–13:00
- Dinner: 16:30–17:30

Saturday & Sunday (Apr – Sep)

- Brunch: 10:00 – 13:00
- Lunch: 12:00–13:00
- 3 o'clock coffee: 15:00 – 16:00
- Dinner: 18:30 – 19:30

Sunday (Oct - Mar)

- Brunch: 10:00–13:00
- Dinner: 16:30–17:30

You may prepare your own supper:

- After 19:30 on weekdays
- After 21:30 on weekends

Note! Mealtimes may vary during holidays. Please check the whiteboard in the cloakroom area for updates on mealtimes and the weekly menu.

On Saturdays, we like to dress up for dinner. Feel free to bring your own drinks (beer or wine is fine) 😊

Late Dinner

If you plan to be out in the field during regular dinner hours, you can submit a *late dinner request* (*request form* next to the kitchen entrance) before 15:00 and deliver it to the kitchen in person. A meal will then be set aside for you and placed in the warming cabinet, available from 19:00 to 22:00.

If you know you won't be back by then, please let the kitchen know before 15:00, and a DryTech meal will be prepared for you instead. A separate form is used to order DryTech field meals. You will find the form at the same place as the late dinner request form next to the kitchen entrance.

Due to food safety regulations, dinner from the warming cabinet cannot be consumed after 22:00, and DryTech is the only option available.

Waste & Recycling

Ny-Ålesund follows strict environmental guidelines.

No waste is burned or landfilled – everything must be sorted and shipped to the mainland.

- Use the waste sorting station at your residence or at Varemottaket (Service-Building, rear entrance).
- Follow posted sorting categories carefully.
- Reduce, reuse, recycle whenever possible.

Disposal categories



Food scraps



Soft plastic



Hard plastic



Paper



Cardboard



Newspaper



Carton



Aluminium cans



Glas



Rubbish



Metal/Tin cans



Light tubes



Light bulbs



Spray boxes



Cooking oil



Expanded polyester



Clothes

Laundry, Linen & Towels

Laundry room is located in the Service Building and contains drying rooms (for wool and delicate clothing only) and tumble dryers (not wool).

Please:

- Remove clothes promptly after drying.
- Fill machines to capacity to help save electricity.

Towels & Bedding

- Housekeeping will not replace towels or linen during your stay.
- If you need fresh towels or linen, please pick them up at Varemottaket.
- Please return used items to the designated bins in the same area.

Kongsfjordbutikken (The Shop)

The shop that's open twice a week —on flight days. It offers basic toiletries, some clothing, and other useful items.

- Open: Mondays and Thursdays, 17:00–18:00.
- Other hours will be posted on the notice board by reception.

Buying Alcohol

Svalbard has specific alcohol regulations.

To purchase alcohol at the shop, you must show either:

- Your flight boarding pass (from mainland to Longyearbyen)
- Or your alcohol card



Leisure Facilities and Activities

Velferden is the volunteer-run welfare organization in Ny-Ålesund, dedicated to making life in the settlement enjoyable and active.

It organizes social events, maintains leisure facilities, and provides access to equipment such as gym equipment, boats, survival suits, kayaks, and cabins.

Please note that 15 NOK of your accommodation fee goes to Velferden to help fund these facilities and activities.



You can find the Velferden board in the Service Building to:

- Sign up for cabin trips
- Rent boats and equipment
- See upcoming events and activities

 Visit velferden.info for more info or use QR-code



Please treat Velferden's facilities and gear with care – they benefit everyone in the community.

Gym, sauna and jacuzzi

A gym with changing rooms, showers, and a sauna is located in Samfunnshuset. Here, you'll also find a sunbed and an outdoor jacuzzi.

Gym

- Fully equipped gym with various training machines and a climbing wall.
- Please keep the area clean and tidy after use.

Changing Rooms & Showers

- Separate male and female changing rooms.
- Equipped with showers and saunas.

Sauna

- Two saunas available, free to use.
- Please turn off after use.

Jacuzzi

- Outdoor Jacuzzi next to Samfunnshuset.
- Always shower before entering.
- Follow hygiene rules posted nearby.

Sunbed

- Located inside Samfunnshuset.
- Access via the living room behind the changing rooms.
- Please clean after use.

Bar Evenings

Saturday Bar Nights – Held weekly in the Zeppelin lounge (low-season) or Mellageret (high-season). All are welcome!

Museum

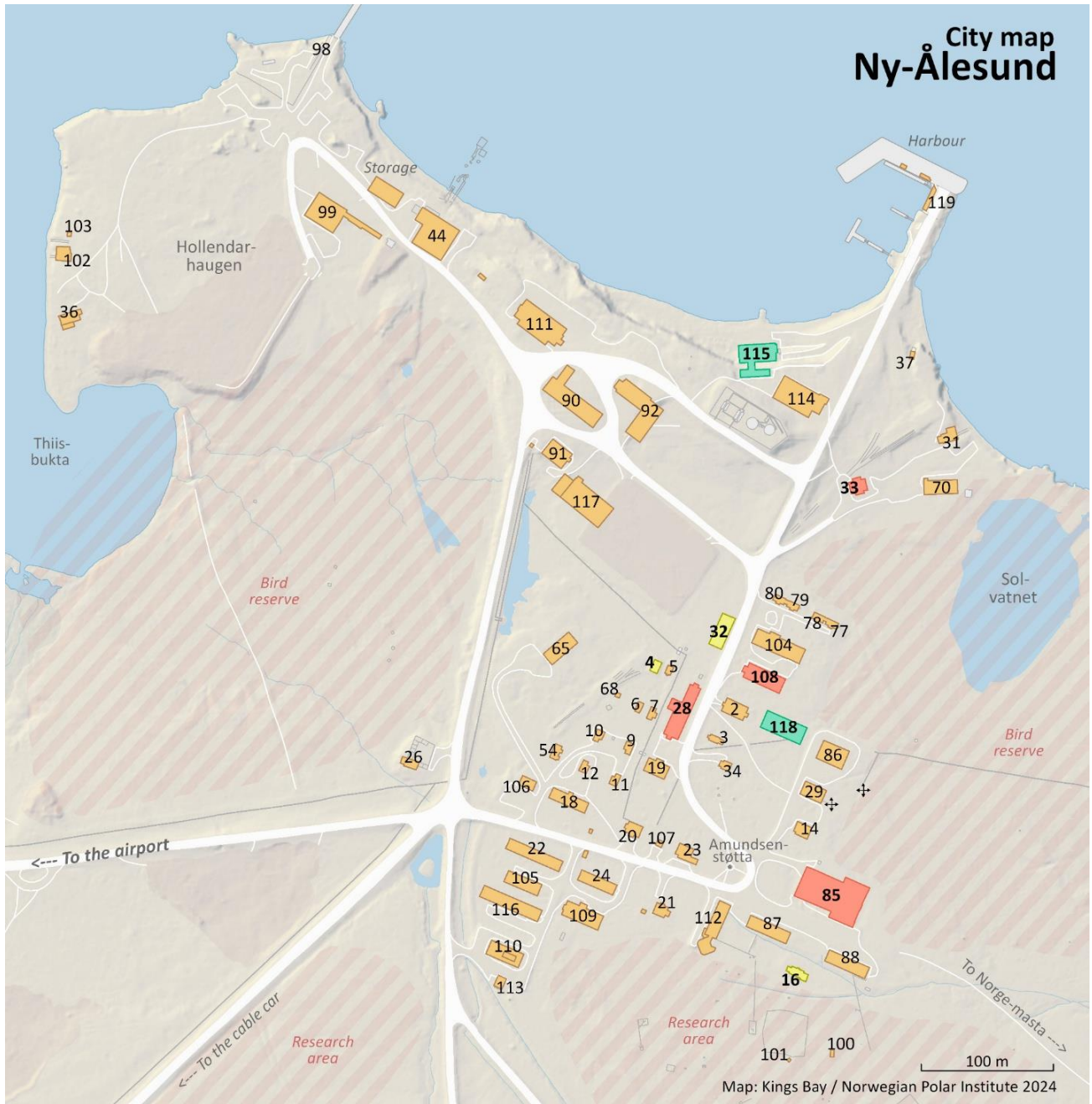
Visit the Ny-Ålesund Museum (open 24/7, free admission). Featuring both historical and current scientific exhibitions.

Dog kennel

All dogs in Ny-Ålesund are privately owned by residents.

- Please do not disturb dogs in their kennels.
- Feel free to ask the owner if you'd like to say hello.

Ny-Ålesund map



- | | | | | |
|-----------------------|---|-----------------------|-------------------------|---------------------------------------|
| 2. Skolen/Brakke 2 | 20. Yellow house | 37. Strandnaustet | 90. Mechanical workshop | 108. Kongsfjordbutikken/
The Store |
| 3. Green Harbourhuset | 21. White house | 44. Old power station | 91. Fjøsset | 109. Italia |
| 4. Museum cabin | 22. Mexico | 54. Sætra | 92. Snekkasjen | 110. Observatory |
| 5. Arbeiderbrakkka | 23. Blue house | 65. Saga | 98. Glassvattbu | 111. Power station |
| 6. Veteranhytta | 24. Sykehuset | 68. Trafoen | 99. Renseverket | 112. Sverdrup (NPI) |
| 7. Sysselbu | 26. Dog yard | 70. Jernlageret | 100. Variometerhuset | 113. Balloon house |
| 9. Agnes | 28. Community building
(gym & sauna) | 77. London 4 | 101. Absolutthuset | 114. Harbour storehouse |
| 10. Godthåb | 29. Amsterdam | 78. London 3 | 102. Salterella | 115. Kings Bay Marine
Laboratory |
| 11. Kunstnerhytta | 31. Cambridgenauet | 79. London 2 | 103. Ulvehiet | 116. Evenstad |
| 12. Advokaten | 32. The Museum | 80. London 1 | 104. Harland-Cox | 117. Kongsfjordhallen |
| 14. Amundsen villa | 33. Mellageret | 85. Service building | 105. Brakkeriggen | 118. Veksthuset |
| 16. Old Telegraph | 34. Posten (old post office) | 86. Vaskerilab | 106. Garasje | 119. Blixen |
| 18. Trønderheimen | 36. Kullpramnaustet | 87. Ungkarsheimen I | 107. Garasje | |
| 19. Nordpolhotellet | | 88. Ungkarsheimen II | | |

Ny-Ålesund Historical background

Ny-Ålesund was originally established in 1916 as a mining community, laying the foundation for what eventually became a year-round research station. Over the years, the settlement has also served as a starting point for several major polar expeditions, including the airships *Norge* and *Italia*, as well as the seaplanes *N24* and *N25*. During World War II, relatively little of the settlement was destroyed. As a result, many of the buildings still standing today date from the period between 1916 and 1962, when mining operations came to an end. This continuity has given Ny-Ålesund a rich cultural heritage and made it home to Svalbard's largest collection of automatically protected buildings, each carrying unique stories and forming part of a valuable historical environment. We invite you to explore this heritage by visiting our museum, the museum cabin, and the old telegraph station, where you can learn more about Ny-Ålesund's fascinating journey from mining outpost and polar expedition base to today's research station.



Telegrafan. Photo: Esther Horvath (AWI)



The Museum hut. Photo: Julie Trømborg (KB)



Flagship and research collaboration



Flagship and research collaboration

Ny-Ålesund Research Station supports on-site activities and outreach initiatives and provides opportunities for engagement. This overview highlights key elements such as the

Ny-Ålesund Flagship Programmes, popular science talks, funding possibilities, and available information resources.

The flagship programmes

To facilitate the best possible use of the unique opportunities that Ny-Ålesund Research Station offers, the research and monitoring activity on site is organised in four broad flagship programmes:

- The Atmosphere Research Flagship Programme
- The Glaciology Flagship Programme
- The Kongsfjorden system Flagship Programme (marine ecosystems)
- The Terrestrial Ecosystems Flagship Programme

The flagship programmes are scientific networks and arenas for contact, coordination, and cooperation. They are also key arenas for discussions of research priorities and of research infrastructure development that can contribute to improving the research. The flagship programmes have regular meetings, arrange workshops and in certain cases can provide limited funding to cover costs for these activities. They are open to all scientists who are engaged in studies in Ny-Ålesund, or who wish to be so. For more information about the flagships, visit: <https://nyalesundresearch.no/ny-alesund-flagships/>

How to join a flagship?

Participation in the flagships is free and open for all and we strongly encourage researchers working in Ny-Ålesund to join a flagship. If you wish to receive information about flagship activities, please sign up to receive our newsletter and/or information emails from the flagships: <https://nyalesundresearch.no/newsletter/>

Would you be willing to give a science talk?

We facilitate regular popular science talks in Ny-Ålesund, open to all in the community. Visiting scientists are encouraged to share their research during their stay. Depending on the season and number of people in town, talks are typically held in the Zeppelin Lounge (Service building) or Kongsfjordhallen. Talks usually last around 30 minutes. Reach out to NPI's research coordinator on site or via e-mail: research.nya@npolar.no.

Funding opportunities

There are several funding schemes and meeting places available to support researchers working in and around Ny-Ålesund. Below is an overview of key programmes and networks that can help facilitate Arctic research activities.

Arctic Field Grant (AFG)

The Arctic Field Grant (AFG), funded by The Norwegian Research Council, offers funding to support fieldwork in Svalbard and Jan Mayen. It is primarily aimed at master and PhD students, as well as researchers not currently established in Svalbard, who are affiliated with Norwegian research institutions. The grant covers direct expenses related to field-based data collection. For more information, visit:

<https://www.forskningsradet.no/en/svalbard-science-forum/ssf-tools-and-funding-schemes/arctic-field-grant-afg/>

Svalbard Strategic Grant (SSG)

The Svalbard Strategic Grant (SSG) funded by the Norwegian Research Council offers funding for coordination and network activities in Svalbard. Funding is available for cooperation/network projects, workshops, and initiating pre-projects. The activities should enhance international and interdisciplinary cooperation and stimulate to open sharing of data. For more information, visit: <https://www.forskningsradet.no/en/call-for-proposals/2025/svalbard-strategic-grant/>

Polar Research Infrastructure Project (POLARIN) – Transnational Access

The Polar Research Infrastructure Network (POLARIN) is an EU-funded initiative offering free transnational access to 64 state-of-the-art research infrastructures across the Arctic and Antarctic. This includes research stations, vessels, icebreakers, observatories, and data repositories. The program supports both in-person (Trans National Access) and remote research activities (Remote Access). Proposals must be submitted via the POLARIN Transnational Access Platform (TAP). For more information, visit <https://eu-polarin.eu/>

Svalbard Integrated Ocean Observing System (SIOS)

The Svalbard Integrated Arctic Earth Observing System (SIOS) offers various calls and funding opportunities aimed at enhancing collaborative research and data integration in the Arctic region. These initiatives support scientists and institutions in accessing research infrastructure, promoting interdisciplinary studies, and contributing to a comprehensive understanding of Arctic Earth system processes. Read more about the opportunities on <https://sios-svalbard.org/Calls>.

Meeting places

Collaborative meeting places play a vital role in strengthening the Svalbard research community.

SIOS Polar Night Week, held annually in Longyearbyen and organized by the Svalbard Integrated Arctic Earth Observing System (SIOS), brings together scientists to share

updates, foster collaboration, and discuss Arctic Earth system science. For more information, please visit <https://sios-svalbard.org/PolarNightWeek>

The Svalbard Science Conference, organized in Oslo every other year—primarily coordinated by the Research Council of Norway in cooperation with other agencies—serves as a national and international arena for broader dialogue and interdisciplinary exchange. For more information, please visit: <https://www.forskningsradet.no/en/svalbard-science-forum/conference/>

Digital introduction seminar to Ny-Ålesund Research Station

To support researchers in planning their stay at Ny-Ålesund Research Station Digital Introduction Seminars are arranged ahead of every spring and summer season. These seminars are designed to help new researchers prepare for their stay, providing essential information to ensure a smooth and well-informed arrival. Open to all, the seminars are announced via email (all newsletter and flagship-lists) and offer an excellent opportunity to get familiar with the logistics, expectations, and the community in Ny-Ålesund. Sign up for the newsletter or flagships lists here: <https://nyalesundresearch.no/newsletter/>

Feedback?

Feedback from scientists and visitors is essential for the continued development of services at the Ny-Ålesund Research Station. Your insights help Kings Bay, the Norwegian Polar Institute, and other institutions improve the support and infrastructure available in Ny-Ålesund.

We encourage you to share your thoughts—what’s working well, and where we can do better in terms of information, logistics, and overall service.

Please use the link below to access the feedback form:

<https://nyalesundresearch.no/research-and-monitoring/researchers-guide/feedback-form/>

You can also access it via this QR code:

